

DCM Birthday Party FAQ!

Arrival: What Is the Best Way to Check-In and Unload My Party Belongings?

You can park in the fire lane with your hazards on when you first arrive and come check-in at our front desk. Once you check-in, we will be able to supply you with a large bin that you can wheel out to your car, so you can bring in all your belongings at once.

Check-In: What Should I Do Once I Arrive?

Upon arrival, we ask that you check-in at our admissions desk. Our admissions desk is located right at the entrance to the museum. Once you let our staff member know whose party you are checking in for, they will provide you with any necessary information and a cart for your party supplies.

Decorations: What Decorations Are Not Allowed?

Please see prohibited items below.

Discounts: Does the DCM Offer Discounts on Parties?

The DCM will not give full or partial discounts if any guests do not attend; however, you will receive complimentary admission tickets that may be used for another day.

The discounts that the DCM offers are our member discount and a weekday party discount. DCM members are required to book the party to receive our member discount. Your party must be scheduled on a weekday to receive the weekday discount.

Food: Does the DCM Offer Food for My Party?

The DCM will provide pizza, water, and juice for the confirmed number of children in activity packages only. Outside food and drinks (except alcohol) are permitted, but please keep in mind that the museum does not provide a hot or cold storage area.

Final Payment: When and Where Is My Final Payment Due?

Your final payment is due the day of your party after your party room reservation at our admission's desk. After your party room, you may use one of our bins to get all your gifts to the car in one trip and on your way back in, you may finalize your balance at the admission's desk.

Guests: What Should My Guests Do Once They Arrive?

To ensure everyone's safety, all guests must check-in at the Admission Desk once they arrive. This allows an accurate headcount to ensure there is no over or underpayment. All guests will receive a stamp and all-day admission to the DCM on the day of the party. Our admissions desk staff member will let your guests know where you chose your guests to meet.

Headcounts: When is My Party Information Due?

On the Tuesday before your party, your party information is due to the DCM. This will include the number of infants, children, teenagers, and adults that you expect for your party, what time you invited your guests, etc. Based on this information, we will send you a pricing itinerary so there are not any surprises at check-out.

Late Arrivals: What Can You Do If We Have Late Arriving Guests?

Private party rooms are only yours for the designated room time you have reserved. We will try to accommodate any late arriving guests as much as possible, but we may not be able to offer last-minute time extensions.

Memberships: Can My Guests Use Their Membership for Admission to My Party?

Unfortunately, DCM Memberships cannot be used towards group visits, like field trips and birthday parties, however; we do provide a discount off the party package. DCM members must book the party to receive discounted rates.

Party Host: Is There Someone Who Will Lead My Party?

A DCM party host will be provided throughout your party room duration to help with all your party needs. In addition to keeping track of time, the host will also assist with set-up, serving food, and clean-up. If you have an activity party package, our party host will also lead your activity.

Pizza: Where Is the Pizza From, How Much Is Ordered, And Can I Order More?

The DCM will provide pizza for the children in activity party packages only. We will provide 1 extra-large cheese pizza for every five children in your party. The pizza we offer is from a local, small business called "Party Pizza" and their phone number is (302) 994-9000. The pizza is double cut into 16 slices and is scheduled to arrive 30 minutes into your scheduled party room time.

Prohibited Items: What Items Should I Leave at Home?

Prohibited items include any form of balloons, confetti, alcoholic beverages, nails, tacks, hooks, any type of heating/warming stations (i.e. hot plates, crock pots, microwaves, chafing gels, etc.), live animals (excluding service animals), outside vendor and entertainment (i.e. clown, magician, food trucks, face painters, etc.).

Set-Up Time: How Much Time Do I Get to Decorate My Party Room?

You are allotted 15 minutes before your scheduled party time to set-up and decorate your party room. Our party hosts will help you with set-up and clean-up as well.

Utensils: What Utensils Will the DCM Provide for My Party and What Color Are They?

The DCM will provide tablecloths and plates, napkins, and forks for all child guests. The plates are an assortment of solid colors and the tablecloths are striped red and white in a gingham style. Plates, napkins, and forks for any adults must be provided by the party family. Other utensils and serving ware (i.e. cups, ice, etc.) are not provided.